

Course Title: Leadership Skills

This is the second course on how to be an Effective Leader designed solely for experienced managers to focus on advanced management and leadership skills and techniques. As always, the session will be interactive and thought provoking - and whilst the latest ideas and techniques on effective leadership will be introduced by the trainer - delegates will be expected to share their own experiences with others.

Course content:

- The difference between management and leadership
- The essential qualities, skills and behaviours of successful leaders
- Understanding why some leaders fail, and using that information to ensure our own success
- Recognizing our own natural leadership style, and developing our leadership potential through varying that style when appropriate
- How to empower, motivate, inspire and challenge – effectively
- Handling conflict, disagreement, underperformance and other typical issues
- Case Studies and practical exercises, though brief will allow delegates to embed and apply their learning to their role within the organization

Key learning outcomes:

- Successful leaders empower others to give their best towards a mutually desired outcome
- Confidence in using specific leadership skills is essential to success
- The ability to lead, motivate and inspire is not personality based but a skill that can be developed