

**Course Title: Problem Solving and Decision Making**

**Course content:**

- Assumptions and the human brain: the barriers to decision making
- Decision making tools: Classic Decision Sheet, PMI-matrix, force field analysis
- Problem solving as an opportunity: breaking the thinking cycle

**Key learning outcomes:**

- Understand the barriers to effective decision making
- Acquire three effective decision making tools
- See problems as opportunities by being able to see the full picture

Combining this session with the Innovation and Creative thinking session could enhance the impact of both.