



**COPLEY CLOSE Resident Association
COMMITTEE MEETING
On ZOOM 620 409 1157**

TUESDAY 24 SEPTEMBER 2024 – 6PM TO 7PM

MINUTES

| Attendees Residents | | | |
|----------------------------|----|--------------------------------|--------------|
| | MS | RA & RSG Chair | Constituency |
| | JS | RA & RSG Vice-Chair | Constituency |
| | AP | RA & RSG - Committee member | Constituency |
| | SW | RA & RSG - Committee member | Constituency |
| | NS | RA & RSG - Committee member | Constituency |
| | MB | RA Cooptee | Ease |
| Attendees External | | | |
| Anamika Desai | AD | Regeneration officer | LB Ealing |
| Cllr Ben Wesson | CB | Ward Councillor for Pitshanger | Pitshanger |
| Janet Edwards | JE | Senior Consultant | PPCR |
| Catherine Michelet | CM | Consultant | PPCR |

| Apologies | | |
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| Ian Laine | Team leader, Copley Housing Hub | LB Ealing |
| Sarah Phillpot | Regeneration Manager | LB Ealing |
| Ritika Khotari | Project Coordinator CopleyClose | LB Ealing |
| JM | RA & RSG - Committee member, RA Secretary | Constituency |
| JJ | RA & RSG - Committee member | Constituency |
| SB | Gail | Pitshanger resident |

**ALL COPLEY MEETING NOTES ARE POSTED ON THE
PPCR COPLEY WEBSITE – SEE QR CODE:**



| 1.0 | WELCOME, INTRODUCTION & APOLOGIES (MS) | ACTION |
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| 1.1 | MS welcomed all to the RA meeting | |
| 1.2 | Apologies as noted above | |
| 2.0 | DECLARATION OF INTEREST (All) | |
| 2.1 | There were no declarations of interest. | |

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| 3.0 | MEETING CODE OF CONDUCT (All) | |
| 3.1 | Agreed – In place. | |
| 4.0 | AGREE MINUTES OF RA 30 July 2024 (All) | |
| 4.1 | Minutes agreed. | |
| 5.0 | HUB UPDATE | AD |
| 5.1 | <ul style="list-style-type: none"> Ian Laine, Hub Team leader, wasn't able to provide a written update prior to the meeting. There is no one representing the Hub today. Claire Sherwin left the Hub Friday 20 September. This is the reason why we are having an online meeting. <p>JE asked if any residents has any issues they want to raise relating to the estate. CM to email them to IL to get an answer at the next RA meeting.</p> <p>AD confirmed that the Council is recruiting officers to fill Copley Hub vacant positions.</p> <p>Cllr BW will feedback to the Management Hub about the importance of having a representative at the RA meetings. RA meeting relate to housing management and estate service.</p> <p>AD is happy to take any questions or feed any issue to the regeneration team. IL or someone from the Hub attend the RSG meetings and someone from the regeneration team attend the RA meetings. There is always someone who can take away the questions or respond to the questions if it is within their remit.</p> | ALL |
| 5.2 | <p>Copley Community Centre Wi-fi</p> <p>The issue is with IT, they are not moving forward. The issue has been escalated at a senior level. Lisa, the manager has advised that the issue is the same across 7 other schemes. They are at a stalemate on how to resolve the issue. The Wifi has to be on the Council secure line, all the lines are through BT OpenReach under the contract they have. The issue is with the contract they are trying to resolve. Lisa will update AD as soon there is resolution.</p> <p>At the moment all the council can do is to provide the dongle to make sure that there is coverage for the RA.</p> | |

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| | <p>MB said it is really interfering with the Youth Club on Mondays. The violence reduction unit has arranged for a DJ to come in weekly to engage with the yung people and Ease is not able to get him in because there is no Wifi. We are looking at we spend our charitable funding providing dongle for the DJ to come in to attract the young people. There are other services Ease can run on Copley and we can't do it because there are no Wifi.</p> <p>MS asked AD if MB can be given a dongle while Ease is running the Youth Club. AD to find out.</p> <p>We need to find an alternative.</p> <p>Cllr BW ask to check with the dongle whether the internet will be strong enough for the DJ etc. It is a potential short term solution. The Wifi resolution need to come sooner rather than later.</p> <p>AD reiterated that it is a priority for the Council as the issue affects 7/9 other sites. The issue has been going on for over a year.It is escalated at the highest level.</p> <p>5.3 New Hub Office - Opening Date No date yet. They were waiting on a new part for the air conditioning. Once it arrives it will need to be installed.</p> <p>5.4 Estate Shop Ravi, the leaseholder has been given a deadline to make a decision on whether he is accepting the lease. Otherwise the council will have to advertise it to potential shop keepers. The deadline is this week. Ravi' solicitor has been negotiating the lease with the council's solicitor. The negotiations need to be resolved by the deadline and a decision must be made by Ravi. The project team has been receiving a lot of enquiries about when the shop is opening.</p> <p>Ravi has been waiting a lot longer than the council has for him to make a decision. Ravi was concerned about certain parts of the lease . There has been delays on both sides.</p> <p>Because of the number of residents asking about when the shop will open, Cllr BW suggested that an update is provided in the next E-Newsletter. It is one of the issues that Cllr BW is asked about again and again. Cllr BW will contact SP for clarity next week. Residents have been waiting a long time.</p> <p>5.5 End of the Year Festivities – Tuesday 17 December, 3pm to 6:30pm MS, NS and PPCR have started planning the end of the year festive event via Zoom yesterday. Volunteers are needed to get involved, for the planning and to help out on the day. Come on on Zoom and SP is paying for the event as the RA did not have a Fun Day this year. The end of the Year festivities will be a ramped up one. MS would welcome inputs from committee members</p> | <p>AD</p> <p>Cllr BW</p> <p>ALL</p> |
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| | <p><u>Date for next planning meeting:</u> Monday 14th October, 3pm CM to send email invites to all committee members.</p> <p>MB wants to be involved. There are things that EASE can contribute towards the event through the Hanwell Big Project.</p> <p>MS asked Cllr BW for a Christmas tree. MB advised she can get people at Pitshanger Lane to donate a Christmas tree. MB got some budget to buy one as well as some books. Ease have also a Santa Grotto resources.</p> | CM |
| 5.0 | RA Partnership with Gail bakery | Cllr BW |
| | <p>Gail bread partnership with Copley RA Siobhan Bryar (SB) is a Pitshanger resident, she is engaged in a lots of charitable activities. Cllr BW and SB have been working alongside with Gail bakery in Ealing. At the end of the day on Saturdays and on Sundays, they have a volume of left over baked good, cakes and bread, which they are willing to give to the community. Over the summer period Cllr BW collected, the goods, liaised with MS and shared the donation in an informal way. RA members to advise of any Copley families they know that would benefit from this. The donations from Gails vary – it is not known what is going to be donated, or how much.</p> <p>Please flag up any families you are aware of that can benefit from these donations. Whilst Cllr BW is very happy to collect when ever he can, we need other residents to help out, if anybody are able to assist.</p> <p>JS to write and ask for volunteers in the next E-Newsletter. JS to get Gail Logo. Cllr BW to send JS wording.</p> <p>It is a very good scheme, Gail do it primarily because to reduce their food waste. All the items are baked on the day and they are perfectly good for a couple of days afterward.</p> <ul style="list-style-type: none"> ➤ Please suggest which residents you know would be good recipients and who wants to volunteer to support the scheme. Please email Cllr BW. <p>SB wanted to introduce the scheme herself and sent her apologies due to tutoring in the evening.</p> <p>MS deliver the baked good to families with children first and then she goes round the blocks. Residents who are at home and open their doors receive the donation. We are like Father Christmas and his Elves, that is the arrangement so far. Residents who received the donations are very please and they ask MS when is the next donation.</p> | <p>JE/Cllr BW</p> <p>ALL</p> |

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| | <p>MB could distribute the donations on Mondays at the Youth Club. Cllr BW could leave the donations at the Community Centre on the Sunday. Cllr BW will drop the goods first at MS and then at the CC.</p> <p>Volunteers are needed to pick-up the donations and distribute them to vulnerable residents.</p> | |
| 6.0 | RA Action Plan – September 2024 | JE |
| 6.1 | <p>Action Plan updates</p> <p>The Action Plan is updated monthly in blue and emailed to all members prior to the meeting.</p> | JE |
| 6.2 | <p>Estate Walkabout</p> <p>The Estate Walkabout are going to re-start. IL will set dates for quarterly inspection. Councillors and RA & RSG members are welcome to attend.</p> <p>At the July RA meeting, Cllr BW suggested that Nicky, the new Director of Housing comes along. Cllr BW knows she is keen to join an Estate Inspection. It would be useful to have the Director come along as Nicky would escalate the actions picked up during the walkabout and have them resolved quicker</p> | IL |
| 6.3 | <p>End of the Year Festive Event <u>Tuesday 17th December, 3pm to 6.30pm</u></p> <p>It will be a comprehensive festive event to make-up for not holding a Fun Day this year.</p> <ul style="list-style-type: none"> ➤ If you want to be involved in planning the event please advise Catherine. The date of the 2nd planning is Monday 14 October at 3pm. | ALL |
| 6.3 | <p>E-Newsletter #02</p> <p>JS to circulate the 2nd edition before she goes away. JS to include an article on Bogus Callers, Gail scheme for vulnerable residents need volunteers, shop update, etc.</p> <ul style="list-style-type: none"> ➤ Please email Jackie with your ideas, suggestions, photos, articles, information, etc. – <u>Deadline for submission before 9th October.</u> | JS ALL |
| 7.0 | AOB (All) | |
| 7.1 | <p>Gloucester scaffoldings</p> <p>Cllr BW asked JS if the scaffold has been taken down. JS explained that the contractors were using inappropriate language they were swearing. Residents live in the flat they don't need to hear misogynistic language or other offensive language. Some residents</p> | |

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| <p>7.2</p> | <p>work at night and they might have been catching up on their sleep. Children might have been listening.</p> <p>Cllr BW asked JS to put in an email to raise the behaviour issue and follow the matter up at contractor monitoring meeting. If we don't make manager unaware the behaviour will go unchecked.</p> <p>Loddon Court CCTV This is an issue NS brought up at the last RSG meeting but it is a RA issue. A majority of Loddon court residents want to have CCTV in the communal areas as the residents have issues with the doors, front door and lobby doors, they are not working on regular basis. They are working now. Parcels go missing. Residents are not sure if they are taken by someone from outside or by a Loddon Court resident. It is a headache for all the residents.</p> <p>JS suggested that she could approach and get funding from the resident improvements fund. JS is not sure if this fund still exist or how to apply for it. If the doors worked at all time there would be less need to get CCTV. Someone would have to monitor the CCTV.</p> <p>JE suggested that IL might be able to advise residents if there is any pots of funding for community improvements.</p> | <p>JS/Cllr BW</p> |
| <p>7.3</p> | <p>ASB in Loddon Court Someone in the stairwell is smoking weed in the middle of the night. We don't know if it is a resident or someone from the outside. It is a security matter. Doors need to be fixed.</p> | <p>IL</p> |
| <p>7.4</p> | <p>Park Guards patrol The council employ and use Park Guards to patrol the estate between 2pm to 2am every day checking on the estate and in the undercroft for any ASB. The Guard would move the perpetrator away. The council receive daily report if they see anything untowards. They are patrolling every hour during a 12 hours shift, patrolling up and down.</p> <p>JS seen them down by Ph5 and near the sheltered accommodations seating in the patrol car and once at the other end of Copley Close, but she hasn't sen the guard patrolling just seating in his car.</p> <p>AD made a note of JS report and commented that the guards have to have breaks but she will investigates. There were a few squatters on the estate. The Guards are keeping on top of that issue too.</p> <p>JS asked if they have dogs as the car is marked Dog Unit. Residents asked JS why there is a dog on the estate. AD confirmed that they patrol with a dog.</p> <p>How long is the Park Guard going to go on for? There is no end at the moment.</p> | <p>AD</p> |

| <p>7.5</p> <p>7.6</p> <p>7.7</p> | <p>Youth Club, Mondays evening, 6:30pm to 8:30pm MB asked residents to promote the Youth Club. The youth Club is every Mondays (term time only). Ease promoted the Club at the local high schools Drayton and Brent Side and handed out the leaflets to young people. The Club attracted 7 youth so far. Ease wants to more local young people to join. Please promote the scheme with your neighbours and friends.</p> <p>Paddington Court Lift The lift is still not working. MS reported that the lift hasn't been working for the last 4 months. Cllr BW was informed that the repair team are getting a part. It was difficult to source the part needed. Now they need to install it and then they have to service the lift. Cllr BW to get update. IL to be kept in the loop.</p> <p>Sheltered Scheme community <u>This item was raised at RSG meeting 10/09/24</u> The sheltered community organised and held a summer music festival for a get together community with a barbecue. Can the RA raise some funding for the sheltered scheme? To complete an application form for a small grant as the residents who organised the event are out of their pockets. JE suggested that the RA could give some of their grant funding that they obtain through the Resident Involvement Team. Once the RA are agreeable the RA can write a check. MS will raise the matter at the next RA to be minute to record the members decision and the amount agreed.</p> | <p>Cllr BW IL</p> <p>MS/All</p> | | | | | | | | | | | | | | | | | | |
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| <p>8.0</p> | <p>DATE OF THE NEXT MEETING (ALL)</p> | | | | | | | | | | | | | | | | | | | |
| <p>8.1</p> | <p>Date of the next RA meeting:</p> <ul style="list-style-type: none"> Tuesday 29 October 2024, 6pm, in the Community Centre <p>-----</p> <p style="text-align: center;">2024 Dates for your diary</p> <table border="1" style="width: 100%; text-align: center;"> <thead> <tr> <th>2nd Tuesday of the month</th> <th>3rd Tuesday of the month</th> <th>Last Tuesday of the month</th> </tr> </thead> <tbody> <tr> <td>RSG</td> <td>PPCR Drop-in</td> <td>RA</td> </tr> <tr> <td>8 October 2024</td> <td>15 October 2024</td> <td>29 October 2024</td> </tr> <tr> <td>12 November 2024</td> <td>19 November 2024</td> <td>26 November 2024</td> </tr> <tr> <td>10 December 2024</td> <td>17 December 2024</td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> </tr> </tbody> </table> | 2nd Tuesday of the month | 3rd Tuesday of the month | Last Tuesday of the month | RSG | PPCR Drop-in | RA | 8 October 2024 | 15 October 2024 | 29 October 2024 | 12 November 2024 | 19 November 2024 | 26 November 2024 | 10 December 2024 | 17 December 2024 | | | | | |
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